



BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

FILED

01/10/23

02:21 PM

C2301006

Sunstart LLC.,

Complainant,

vs.

Southern California Edison Company (U338E)
and Southern California Edison d/b/a Edison
Carrier Solutions (U6096E),

Defendants.

Case

Complaint
(Rule 4.2)

COMPLAINANT	DEFENDANTS
<p>Sunstart LLC. Attn: Rachel Duffel, Property Manager 9530 Hageman Road Suite B 460 Bakersfield CA 93312 T: 661-520-3794 E-mail 1: rachelduffelgm@gmail.com E-mail 2: vikas.ghai@gmail.com</p>	<p>Southern California Edison Company (U338E) Attn: Anna Valdborg, Director & Managing Attorney 2244 Walnut Grove Avenue Rosemead, CA 91770 T-626-302-6008 E-mail 1: Anna.Valdborg@sce.com E-mail 2: case.admin@sce.com</p> <p><u>AND</u></p> <p>Southern California Edison d/b/a Edison Carrier Solutions (U6096E) Attn: Marvene Raz, Advisor Contract Administrator 2 Innovation Way, 1st floor Pomona CA 91768 T: 909-274-3974 E-mail: ECSCCompliance@sce.com</p>

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A)

VIKAS GHAI & SUNSTART LLC.

COMPLAINANT(S)

vs.

(B)

SOUTHERN CALIFORNIA EDISON

DEFENDANT(S)

(Include Utility "U-Number", if known)

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

☒ YES

☐ NO

Has staff responded to your complaint?

☒ YES

☐ NO

Did you appeal to the Consumer Affairs Manager?

☒ YES

☐ NO

Do you have money on deposit with the Commission?

☐ YES

☒ NO

Amount \$ _____

Is your service now disconnected?

☐ YES

☒ NO

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
VIKAS GHAI	9528 LARAMIE AVE. BAKERSFIELD, CA. 93314	(419) 957-3391
SUNSTART LLC.	9530 HAGEMAN RD. STE. B 460 BAKERSFIELD, CA. 93312	844 802-2662

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
SOUTHERN CALIFORNIA EDISON	P.O. BOX 300 ROSEMEAD, CA 91772	1-800-655-4555

(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

Southern California Edison has inaccurately charged and billed the electric service account #8003234961 for our multi-family complex located at 919 N. Heritage Drive in Ridgecrest, CA. 93555. Since installing solar panels in 2021 the billing has not accurately reflected the solar production of over 166 MWH annually (18,000 KWH average monthly), despite the average monthly consumption ranging 3-4,000 KWH. For the months of November 2021- February 2022 and the months of July 2022 - November 2022 the solar production is not credited accordingly which has resulted in a past due balance exceeding \$30,000.00. Numerous attempts to have these discrepancies corrected have been made with consumer affairs and an informal complaint was placed, but the appropriate credits have not been added to the account.

(G) Scoping Memo Information (Rule 4.2(a))

(1) The proposed category for the Complaint is (check one):

☒ adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)

☐ ratesetting (check this box if your complaint challenges the reasonableness of a rates)

(2) Are hearings needed, (are there facts in dispute)? ☒ YES ☐ NO

(3) ☐ Regular Complaint ☐ Expedited Complaint

(4) The issues to be considered are (Example: The utility should refund the overbilled amount of \$78.00):

The utility company should credit the solar production for the months of November 2021 - February 2022, as well as the periods of July 2022 - November 2022.

- (5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.

Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09):	JANUARY 6, 2022
Hearing (Example: 7/1/09)	JANUARY 27, 2022

Explain here if you propose a schedule different from the above guidelines.

(H)

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

WE REQUEST THAT SOUTHERN CALIFORNIA EDISON ACCURATLY ADJUST AND CREDIT THE BILLING ON ACCOUNT #8003234961 FOR 919 N. HERITAGE DRIVE IN RIDGECREST, CA. 93555 IN ACCORDANCE WITH THE EXACT USAGE AND ACCURATE SOLAR PRODUCTION FOR THE DATES RANGING FROM NOVEMBER 2021 TO NOVEMBER 2022.

(I)

OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

vikas.ghai@gmail.com

(J)

Dated BAKERSFIELD, California, this 2 day of DECEMBER, 2022
(City) (date) (month) (year)



Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)**REPRESENTATIVE'S INFORMATION:**

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative:	RACHEL DUFFEL, PROPERTY MANAGER
Address:	9530 HAGEMAN ROAD STE. B 460 BAKERSFIELD, CA. 93312
Telephone Number:	(661) 520-3794
E-mail:	RACHELDUFFELGM@GMAIL.COM
Signature	

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)

Executed on December 2, 2022, at BAKERSFIELD, California
(date) (City)



(Complainant Signature)

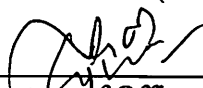
VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)

Executed on December 2, 2022, at BAKERSFIELD, California
(date) (City)



Signature of Officer

Manager

Title

(N) NUMBER OF COPIES NEEDED FOR FILING:

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one defendant, then you must submit a total of eight (8) copies (Rule 4.2(b)).

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office

505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACYNOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission (“CPUC”) intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a public record and may be posted on the CPUC’s website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.



Signature

December 2, 2022

Date

VIKAS GHAI

Print your name

8:38

Search



Village Retreat



Updated 1 minute ago

Production Today

208 kWh



This Month

1.49 MWh

This Year

166 MWh

Lifetime

304 MWh

Day

Week

Month

Year

Billing



12/2022



Production

1.49 MWh ↗



 Solar Production



8:38

Search



Village Retreat



Updated 1 minute ago

Production Today

208 kWh



0 kW

Solar Power Now

This Month

1.49 MWh

This Year

166 MWh

Lifetime

304 MWh

Day

Week

Month

Year

Billing



11/2022



Production

7.83 MWh ↗



● Solar Production



8:38

Search



Village Retreat



Updated 1 minute ago

Production Today

208 kWh



39°F

0 kW

Solar Power Now

This Month

1.49 MWh

This Year

166 MWh

Lifetime

304 MWh

Day

Week

Month

Year

Billing

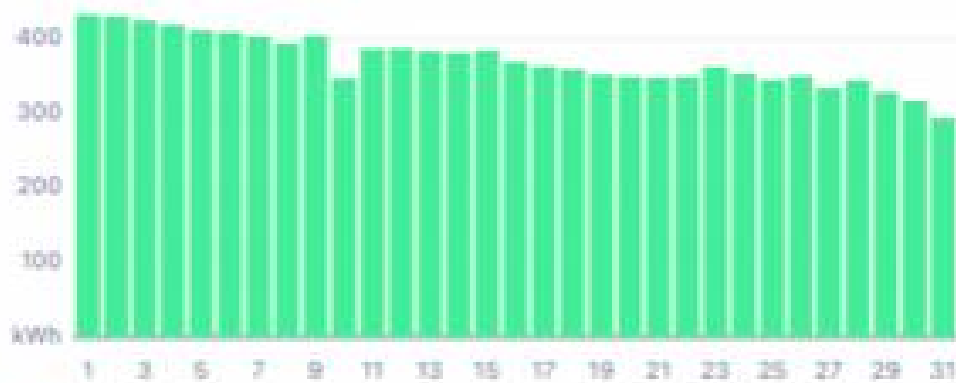


10/2022



Production

11.5 MWh ↗



● Solar Production



8:38

Search



Village Retreat



Updated 1 minute ago

Production Today

208 kWh



0 kW

Solar Power Now

This Month

1.49 MWh

This Year

166 MWh

Lifetime

304 MWh

Day

Week

Month

Year

Billing



09/2022



Production

14.5 MWh ↗



● Solar Production



8:38

Search



Village Retreat



Updated 1 minute ago

Production Today

208 kWh



0 kW

Solar Power Now

This Month

1.49 MWh

This Year

166 MWh

Lifetime

304 MWh

Day

Week

Month

Year

Billing

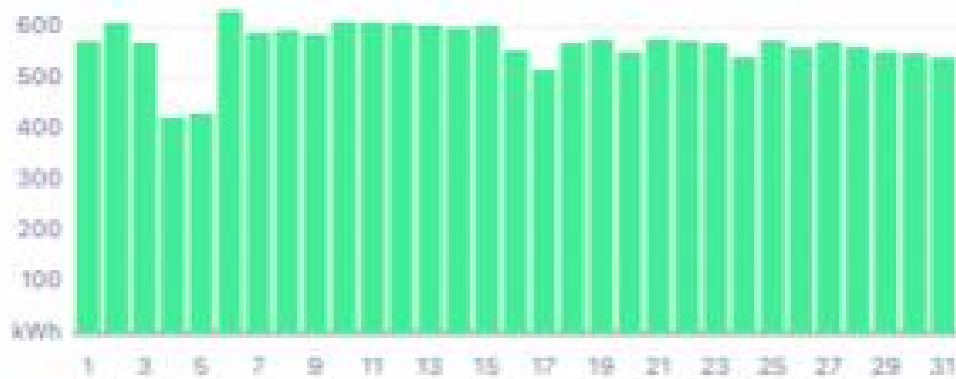


08/2022



Production

17.6 MWh ↗



 Solar Production



8:38



Search



Village Retreat



Updated 1 minute ago

Production Today

208 kWh



39°F

0 kW

Solar Power Now

This Month

1.49 MWh

This Year

166 MWh

Lifetime

304 MWh

Day

Week

Month

Year

Billing

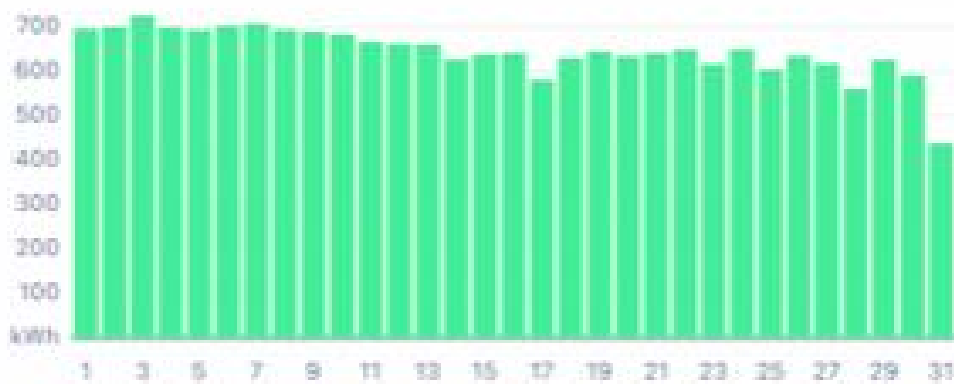


07/2022



Production

20 MWh ↗



 Solar Production





For billing and service inquiries
1-866-701-7869
www.sce.com

Your electricity bill

SUN START LLC / Page 1 of 8

Customer account
700453718150

Rotating outage
Group A076

Amount due \$31,840.23

Service account
8003234961
919 N HERITAGE DR
RIDGECREST, CA 93555

POD-ID
101760940005219370
Date bill prepared
11/29/22

Your account summary

Previous Balance	\$30,374.00
Payment arrangement balance	\$30,374.00
Your new charges	\$1,466.23
Total amount you owe	\$31,840.23

Net energy metering monthly billing month #1.

For information concerning your net consumption and generation, please refer to the "Details of your tracked charges" section of the bill.

In order to pay your total payment arrangement balance on time, you will need to pay:

- \$30,374.00 by 12/05/22

Your total new charges of \$1,466.23 are due by 12/19/22.

Your payment arrangement will be cancelled if we do not receive your payments by 5 p.m. on the dates specified and your service may be disconnected without further notice. If you are not able to pay your bill, call SCE at 1-800-950-2356 to discuss how we can help. You may qualify for bill payment options, including a 12-month payment plan, and financial programs available to assist you such as SCE's CARE and FERA programs, that can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCE's Energy Savings Assistance (ESA) program which is an energy efficiency program for income-qualified residential customers. To pay in person, call 1-800-747-8908 for locations.

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574)

Tear here

Tear here



Customer account 700453718150
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

Payment arrangement amount	\$30,374.00
New charges - pay by 12/19/22	\$1,466.23
Total amount you owe	\$31,840.23

Amount enclosed

\$

STMT 11292022 P1

SUN START LLC
919 N HERITAGE DR
RIDGECREST CA 93555-5547

P.O. BOX 300
ROSEMEAD, CA 91772-0002

700453718150 0000115 003037400000146623003184023

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Request a large print bill 1-800-655-4555

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card * 1-800-254-4123

*Residential customers only

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 11/29/22.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating-outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/ complaints. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700453718150

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700453718150

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐

Every
Month

☐

One Month
only

Your cost varies by time of day



Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

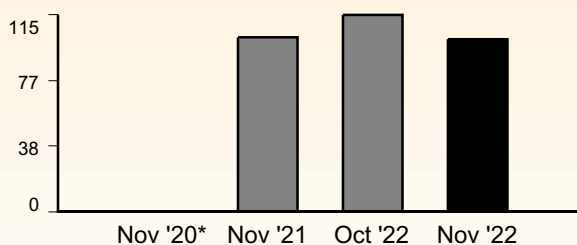
Your past and current electricity usage

	Electricity (kWh)	Demand (kW)
Winter Season - Consumption		
Mid Peak	2,807	32 11/27/22 04:45pm-05:00pm
Off peak	5,108	29 10/30/22 09:30pm-09:45pm
Super off peak	335	16 11/01/22 08:15am-08:30am
Winter Season - NetGeneration		
Mid Peak	-5	
Off peak	0	
Super off peak	-4,914	
Total	3,331	

Your next billing cycle for meter 259000-090036 will end on or about 12/27/22.

Reactive usage is 388 kVarh

Your daily average electricity usage (kWh)



* No data available

Usage comparison

	Nov '20*	Nov '21	Dec '21	Jan '22	Feb '22	Mar '22	Apr '22	May '22	Jun '22	Jul '22	Aug '22	Sep '22	Oct '22	Nov '22
Total kWh used		3,372	5,556	5,270	2,395	-1,527	-5,539	-4,395	-524	5,875	7,941	6,567	3,449	3,331
Number of days		33	29	30	32	29	30	29	32	30	29	32	30	33
Appx. average kWh used/day		102	191	175	74	-52	-184	-151	-16	195	273	205	114	100

Details of your new charges

Your rate: TOU-GS-2-E

Billing period: 10/27/22 to 11/28/22 (33 days)

Delivery charges - Cost to deliver your electricity

Facilities rel demand	32 kW x \$12.87000	\$411.84
Energy-Winter		
Mid peak	2,802 kWh x \$0.03942	\$110.45
Off peak	5,108 kWh x \$0.02367	\$120.91

(Continued on next page)

Details of your new charges (continued)

Super off peak	-4,579 kWh x \$0.03483	-\$159.49
Customer charge		\$189.75

Generation charges - Cost to generate your electricity

SCE

Demand-Winter		
Mid peak	32 kW x \$2.20000	\$70.40
Energy-Winter		
Mid peak	2,802 kWh x \$0.11420	\$319.99
Off peak	5,108 kWh x \$0.07404	\$378.20
Super off peak	-4,579 kWh x \$0.03894	-\$178.31

Nonbypassable charges (NBCs)

CTC, NDC, PPPC	8,234 kWh x \$0.01914	\$157.60
Fixed recovery charge	8,234 kWh x \$0.00089	\$7.33
Wildfire fund charge	8,234 kWh x \$0.00652	\$53.69
DWR adjustment	8,234 kWh x -\$0.00208	-\$17.13

Subtotal of your new charges		\$1,465.23
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State tax	3,331 kWh x \$0.00030	\$1.00
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Your new charges		\$1,466.23
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Your Delivery charges include:

- \$164.08 transmission charges
- \$473.74 distribution charges
- \$31.30 new system generation charge

Your Generation charges include:

- \$64.58 power charge indifference adjustment (PCIA)

Your overall energy charges include:

- \$13.57 franchise fees

Additional information:

- Service voltage: 208 volts
- Net Surplus Compensation option: Rollover

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

DWR Adjustment

This is a refund from the California Department of Water Resources (DWR) relating to the purchase of power during the 2000-2001 energy crisis. The adjustment line item will only appear on bills of customers who previously paid the DWR Bond Charge.

Details of your tracked charges

Your rate: TOU-GS-2-E

Billing period: 10/27/22 to 11/28/22 (33 days)

Delivery charges - Cost to deliver your electricity

Energy-Winter

Mid peak	2,802 kWh x \$0.03942	\$110.45
Off peak	5,108 kWh x \$0.02367	\$120.91
Super off peak	-4,579 kWh x \$0.03483	-\$159.49

Generation charges - Cost to generate your electricity

SCE

Energy-Winter

Mid peak	2,802 kWh x \$0.11420	\$319.99
Off peak	5,108 kWh x \$0.07404	\$378.20
Super off peak	-4,579 kWh x \$0.03894	-\$178.31

Energy Charge Total **\$591.75**

Additional information regarding your Net Consumption/Generation:

- Net Energy Metering Month #1
- Your year-to-date energy generation credit as of previous month: \$0.00
- Your current month energy generation credit: \$0.00
- Your year-to-date energy generation credit: \$0.00
- Your year-to-date energy billed charges: \$591.75
- Year-to-date kWh: 3,331 kWh

SOUTHERN CALIFORNIA EDISON'S (SCE) ELECTRIC RATE OPTIONS c

Para solicitar una copia en español de esta notificación, por favor escriba a :

Southern California Edison
P.O. Box 800, G.O. 1, Quad 4A
Rosemead, CA 91770
á la atención de Comunicaciones Corporativas, o visita www.sce.com/avisos

Below are brief descriptions of the current rate options (or "rate schedules") that SCE offers. The size and type of your business will help determine the rates for which you may qualify. Your current rate schedule appears on your electric bill. For complete details on SCE's business customer rate options and specific pricing, please visit www.sce.com/rateoptions, or call us at 1-800-990-7788.

Small and Medium-Sized Commercial Customers

General Service (TOU-GS-1) : This rate schedule is for small business customers whose monthly maximum demand does not regularly exceed 20 kilowatts (kW) and includes a customer charge and energy charges that vary by time-of-use (TOU) and season. Rates are lowest during off-peak hours, higher during mid-peak hours, and highest during on-peak hours of 4 : 00 p.m. to 9 : 00 p.m., summer weekdays, excluding holidays. The following TOU options are available : Option E, Option D, Option E-CPP, Option LG (Local Government) , and Option ES (Energy Storage) . The following TOU options remain available to customers eligible for Discontinued TOU Period : Option A, Option A-CPP, Option B, and Option C with rates highest during on-peak hours of Noon to 6 : 00 p.m. (Please refer to the "Optional Rates" section below for details.) Customers can save money by shifting usage to off-peak hours.

Time-of-Use General Service Demand Metered (TOU-GS-2) : This rate schedule is for medium-sized customers with expected or registered monthly demands above 20 kW to below 200 kW and includes a customer charge and energy charges that vary by season and time of use, with the highest rates during the on-peak hours of 4 : 00 p.m. to 9 : 00 p.m. summer weekdays, excluding holidays. The following options are available : Option D-CPP, Option D, Option E. The following options are only available to customers eligible for Discontinued TOU Period : Option B, Option B-CPP and Option R with the highest rates during on-peak hours of Noon to 6 : 00 p.m. (Please refer to the "Optional Rates" section below for details.) Customers can save money by shifting usage to off-peak hours.

General Service Small/Medium, Real-Time Pricing (TOU-GS-1-RTP & TOU-GS-2-RTP) : These optional rates are available to small and medium-sized commercial customers based on their registered demands. Under RTP, customers are billed hourly electricity prices that vary based on the time of day, season and temperature, where the prices are known a day in advance. These rates are beneficial to bundled service customers (those whose electric power, transmission, distribution, billing, metering and related services are provided by SCE) with the flexibility to manage or reduce their energy usage in response to a time and temperature-variant price schedule.

Rates for Large Commercial and Industrial Customers

Time-of-Use General Service - Demand Metered (TOU-GS-3) : This rate schedule is for large commercial and industrial customers with registered monthly demands of 200 kW to 500 kW, and includes a customer charge and energy charges that vary by season and time of use, with the highest rates during the on-peak hours of 4 : 00 to 9 : 00 p.m. summer weekdays, excluding holidays. The following options are available : Option D-CPP, Option D, Option E and Option CPP. The following options are only available to customers eligible for Discontinued TOU Period : Option B, Option B-CPP and Option R. (please refer to the "Option Descriptions" section for details.)

Time-of-Use General Service - Large (TOU-8) : This rate schedule is for large commercial and industrial customers who regularly register demands greater than 500 kW, including (but not limited to) large manufacturers and processors, retail stores, colleges or universities, hospitals and office buildings. Includes a customer charge and energy charges that vary by season and time of use, with the highest rates during the on-peak hours of 4 : 00 to 9 : 00 p.m. summer weekdays, excluding holidays. The following options are available : Option D-CPP, Option D, and Option E. The following options are only available to customers eligible for Discontinued TOU Period : Option B, Option B-CPP and Option R. (please refer to the "Optional Rates" section for details.) Note : Option E for TOU-8 is limited to customers employing cold ironing, permanent load shifting or the charging of zero emissions electric transportation intended for the transport of people or goods.

Time-of-Use General Service - Large - Standby (TOU-8-S) : This rate schedule is mandatory for most customers who would otherwise (absent their generating facility) be eligible for service under Schedule TOU-8 and who supply a part or all of their electrical requirements from a generating facility as defined, interconnected, and operated in accordance with SCE's Rule 21, Wholesale Distribution Access Tariff (WDAT) or Transmission Owners (TO) tariff, but who will require electric service from SCE's electrical system during periods of a partial or complete outage of the customer's generating facility. This rate schedule has six options : Option D, Option LG, Option LG-CPP. The following options are only available to customers eligible for Discontinued TOU Period : Option A, Option A-CPP and Option B. Option LG, Option LG-CPP, and Option A are available exclusively to customers receiving service under Schedule RES-BCT.

General Service -Large, Real-Time Pricing (TOU-GS-3-RTP, TOU-8-RTP, and TOU-8-RTP-S) : These optional rates are available to commercial customers based on their registered demands. Under RTP, customers are billed hourly electricity generation prices that vary based on the time of day, season and temperature. This rate is beneficial to bundled service customers with the flexibility to manage or reduce their energy usage in response to a time and temperature-variant price schedule.

Optional Rates

The following rate options may apply to Schedules TOU-GS-1, TOU-GS-2, TOU-GS-3 and TOU-8 customers :

Option E for Schedules TOU-GS-2 and TOU-GS-3 : With the exception of TOU-GS-1, this option includes Facilities-Related Demand (FRD) charges in addition to time-variant on-, mid- and off-peak energy charges, but no time-related demand (TRD) charges. FRD charges reflect the cost of transmission and distribution facilities built to meet customers' peak power demands and are applied all year round. Option E for TOU-GS-1 uses distribution energy charges (\$/kWh) instead of FRD charges. Option E includes energy rates that vary by time-of-use and season, highest during on-peak hours of 4 : 00 to 9 : 00 p.m., summer weekdays (excluding holidays) .

Option E for Schedule TOU-8 : This option is limited to customers employing cold ironing, permanent load shift technologies or the charging of zero emissions electric transportation intended for the transport of people or goods. This option includes energy rates that vary by time-of-use and season, highest during on-peak hours of 4 : 00 to 9 : 00 p.m., summer weekdays (excluding holidays) . The energy rates are lowest during off-peak hours. This option also includes FRD charges, and does not include TRD charges.

Option D : This option includes TRD charges and energy rates that vary by time-of-use and season, and are highest during on-peak hours of 4 : 00 to 9 : 00 p.m., summer weekdays (excluding holidays) . The energy rates are lowest during off-peak hours. This option also includes FRD charges.

Option ES (Energy Storage) : This option is available to customers who install onsite behind-the-meter (BTM) energy storage systems, either paired with other technology such as solar (may be served on a NEM rate schedule) or standalone. The energy storage system must have a minimum energy storage capacity equal to the greater of either 4.8 kWh or at least 0.05 percent of the customer's annual usage (in kWh over the previous 12 months) .

Customers with less than 12 months of annual usage data must have an energy storage system with a minimum energy storage capacity of at least 4.8 kWh. Service on Option ES is subject to a participation cap of 15,000 customers. Customers served on Option ES are exempt from Standby service (i.e., Schedule S) .
(continued)

Option LG (Local Government) : This option is available exclusively to customers served as the Generating Account under Schedule RES-BCT. Customers receiving service on Option LG are required to take service on Schedule TOU-8-S or Schedule S.

Time-of-Use Electric Vehicles (TOU-EV-7, TOU-EV-8, and TOU-EV-9) : These rate schedules are designed for customers who own and operate electric vehicle (s) (EVs) and use EV chargers. TOU-EV-7 is applicable to customers with demands of 20 kW or less, TOU-EV-8 is applicable to customers with demands above 20 kW but not exceeding 500 kW, and TOU-EV-9 is applicable to customers with demand expected to exceed 500 kW or has exceeded 500 kW.

Rates for Agricultural and Pumping Customers

Eligibility for all SCE agricultural and pumping rate schedules requires that 70 percent or more of the customer's electrical usage is for Agricultural Power Service, general water or sewerage pumping or for oil pumping customers with a Standard Classification Code (SIC) Code of 1311. Except for accounts that have signed Form 14-317, Form 14-927, or have 70 percent or more of electrical usage for Agricultural Power Service, accounts greater than 500 kW are ineligible for service under an agricultural and pumping rate and must take service on Schedule TOU-8. Individual water agency accounts or other water pumping accounts with demands above 500 kW where 70 percent or more of the water pumped is for agricultural purposes must sign Form 14-317, which will require the account to remain on an agricultural and pumping rate schedule. Agricultural customers that are (1) packing houses that pack only whole fruits or vegetables, and associated cold storage on the same premises as the packing houses; (2) cotton gins ; (3) nut hulling and shelling operations; or (4) producers of unflavored milk fit for human consumption by way of pasteurization, homogenization, vitaminization or fat standardization must sign Form 14-927 to qualify for an agricultural and pumping rate schedule. General water and sewerage pumping service accounts 500 kW or below are required to sign Form 14-946 in order to take service under an agricultural and pumping rate.

Time-of-Use Agricultural and Pumping - Small to Medium (TOU-PA-2) : This rate schedule is mandatory for accounts with registered demands below 200 kW. Energy rates vary by season and time of day, with the highest rates during on-peak hours of 4 :00 p.m. to 9 :00 p.m., or 5 :00 to 8 :00 p.m. if applicable, on summer weekdays, excluding holidays. Customers can choose Option E with an FRD charge or Option D with FRD and TRD on-peak and mid-peak charges to optimize their energy savings. The following options are available to TOU-PA-2 customers : Option D, Option D-CPP, Option D 5TO8, Option D 5TO8-CPP, Option E and Option E-5TO8. The following options are only available to customers eligible for Discontinued TOU Period : Option A, Option B, Option B-CPP. Customers can save money by shifting usage to off-peak hours. A Wind Machine credit is available to eligible customers who incur winter season usage exclusively for Wind Machine operations.

Time-of-Use Agricultural and Pumping - Large (TOU-PA-3) : This rate schedule is for customers with registered demands of 200 kW through 500 kW. Energy rates vary by season and time of day, with the highest rates during on-peak hours of 4 :00 p.m. to 9 :00 p.m., or 5 :00 to 8 :00 p.m. if applicable, on summer weekdays, excluding holidays. Customers can choose Option E with a FRD charge or Option D with FRD and TRD on-peak and mid-peak charges to optimize their energy savings. The following options are available : Option D-CPP, Option D, Option D 5TO8, Option D 5TO8-CPP, Option E and Option E-5TO8. The following options are only available to customers eligible for Discontinued TOU Period : Option A, Option B, Option B-CPP.

Agricultural and Pumping - Large Real-Time Pricing (TOU-PA-2-RTP and TOU-PA-3-RTP) : These optional rates are beneficial to agricultural and water pumping bundled service customers who have the flexibility to manage or reduce energy usage based on a time and temperature-driven price schedule. Customers are billed hourly generation prices that vary based on the time of day, season and temperature.

Miscellaneous Rates

Charge Ready Program (CRP) : This optional schedule applies to qualified non-residential customers who elect to participate in the Charge Ready Program and who own, lease or manage the site where the qualified charging stations, in the quantity approved by SCE, are installed. Participating customers must have an Edison SmartConnect meter or interval data recorded meter to registering charging station load and must be served on an applicable General Service Time-of-Use rate to participate on this schedule.

Charge Ready Program Pilot (CRPP) : This optional schedule applies to qualified non-residential customers who elect to participate in the Charge Ready Program Pilot and who own, lease or manage the site where the qualified charging stations, in the quantity approved by SCE, are installed. Participating customers must have an Edison SmartConnect meter or interval data recorded meter to registering charging station load and must be served on an applicable General Service Time-of-Use rate to participate on this schedule.

Charge Ready Transport Program (CRTP) : This optional schedule applies to qualified non-residential customers who elect to participate in Charge Ready Transport Program and who own, lease, manage, or is the customer on record of the charging site where the qualified charging station is installed. Participating customers must procure at least two electric vehicles, purchase and install qualified charging stations, agree to maintain and operate the charging equipment for at least ten years, and be served on an applicable General Service Time-of-Use rate for the full term of service.

Demand Response - Charge Ready Program Pilot (DR-CRPP) : SCE customers with Level 2 Electric Vehicle (EV) Charging Stations installed through the Charge Ready Program are automatically enrolled in the Demand Response - Charge Ready Pilot. Customer Participants who postpone EV charging station usage during load shift events or decrease usage during load reduction events will receive incentives for their participation.

Emergency Load Reduction Program (ELRP) : The ELRP is a five-year pilot program designed to pay customers for reducing energy consumption or increasing electricity supply during periods of electrical grid emergencies from May thru October. Participating commercial customers earn \$2 per kilowatt-hour (kWh) for energy reduced during events, with zero penalties if they are unable to participate. ELRP runs between May and October each year, and events may occur any day of the week from 4 - 9 p.m.

Net Energy Metering (NEM, NEM-ST and FC-NEM) :

These optional rates serve customers who install eligible renewable generating facilities on their premises for the purpose of generating electricity to offset part or all of their own electrical requirements. A customer must produce electricity with a generating facility using any of the renewable sources listed in Section 25741 of the Public Resources Code* or fuel cells as defined in PU Code Section 2827.10. The generating facility must be sized to offset a portion or all of the customer's own electrical requirements, up to a maximum generating capacity of 1 MW or less. Customers must execute a NEM Interconnection Agreement prior to receiving service under one of these rate schedules. To be eligible for service under Schedule FC-NEM, the customer must commence operation of the generating facility prior to January 1, 2022 or the date SCE reaches its FC-NEM program cap. Service under Schedule NEM was closed to new customers on July 1, 2017. Beginning July 1, 2017, NEM-ST (NEM Successor Tariff) is available to customers and the same program details apply as NEM with some differences. The generating facility still must be sized to offset a portion or all of the customer's own electrical requirements; yet the generating capacity of 1 MW or less no longer applies; Interconnection fees now apply; and residential customers are required to be served on a time-of-use rate, certain exceptions apply.

*The renewable sources included in Section 25741 of the Public Resources Code are : biomass, solar thermal, photovoltaic, wind, geothermal, fuel cells using renewable fuels, small hydroelectric generation digester gas, municipal solid waste conversion, landfill gas, ocean wave, ocean thermal, or tidal current, and any additions or enhancement to the facility using these technologies.

Due to space limitations, your specific rate or one you may be eligible for may not appear. Please visit **SCE.com/inserts-onserts** (under November 2022) or contact us if you'd like a complete listing of all available rates. Please email **Tariffs.Manager@sce.com** for a copy to be sent via U.S. Mail.